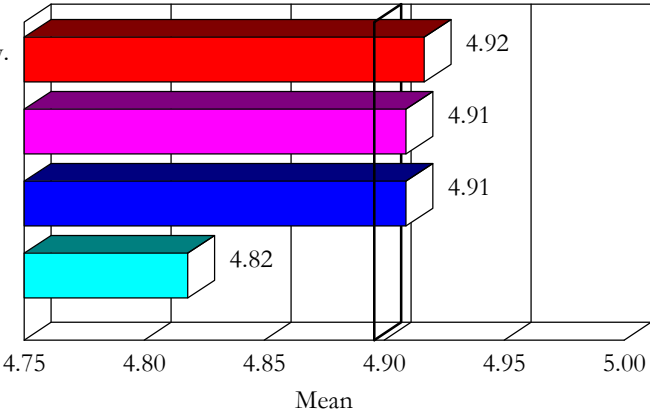


Client Satisfaction Survey Report (Program Delivery Example)

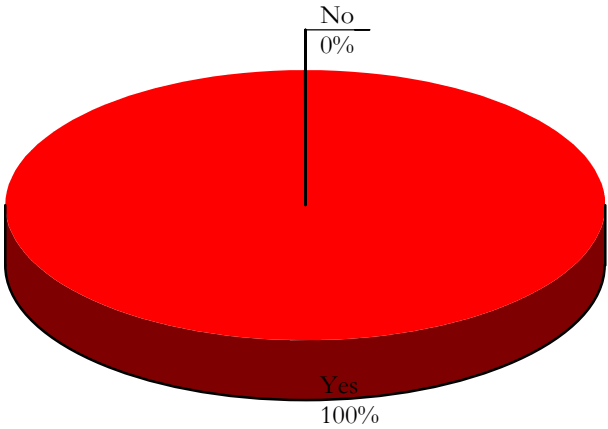
Average Score Ranking

Main Group

- 4. Overall satisfaction with the services provided by our company.
- 2. Quality of the program content.
- 1. Responsiveness of our support staff to your needs and special requests.
- 3. Quality of the program delivery.



Referral Percentage



Based on this program, would you refer prospective clients to our company if you had the opportunity?

Would you refer our company?

Name:	Based on this program, would you refer prospective clients to our company if you had the opportunity?
Person A	Yes
Person B	Yes
Person C	Yes
Person D	Yes
Person E	Yes
Person F	Yes
Person G	Yes
Person H	Yes
Person I	Yes
Person J	Yes
Person K	Yes
Person L	Yes

Comments and Suggestions

Please provide specific comments or improvement suggestions.

- The quality and service provided was excellent! Thank you!
- The support we received was exceptional!
- Great information. Excellent presentation.
- Many members learned new and positive things about people within their department that they may not have had the opportunity to learn in the past.
- Please keep up the excellent customer service.
- I always received prompt, polite, and professional customer service from your staff at all times.
- Excellent team building exercises.