

SFHHA 2007 Healthcare Summit Participant Satisfaction Survey Report

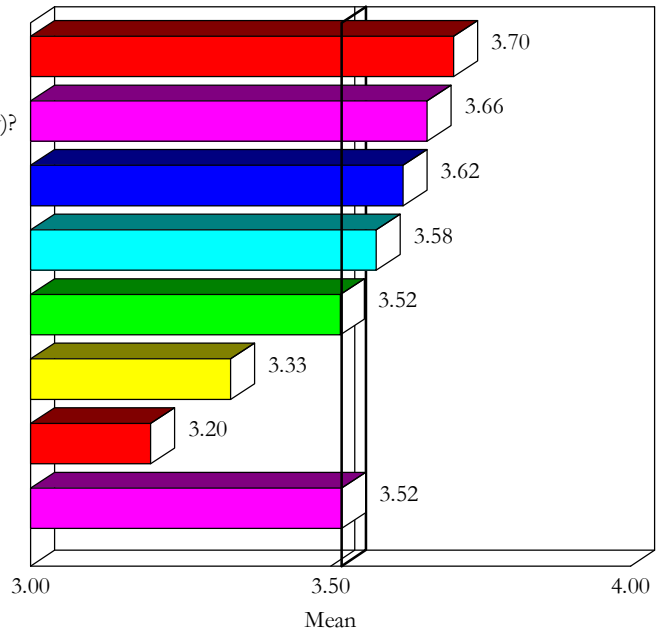
Average Score Ranking

Very Good = 4
 Good = 3
 Fair = 2
 Poor = 1

June 8, 2007

Main Group

- 1. How would you rate the registration process?
- 6. How would you rate the quality of the facility (food and facility)?
- 2. How would you rate the quality of the speakers?
- 5. How would you rate the quality of the exhibits?
- 7. How would you rate the overall quality of this Summit?
- 4. How would you rate the quality of the breakout groups?
- 3. How would you rate the selection of topics?



Report To Report Score Comparison

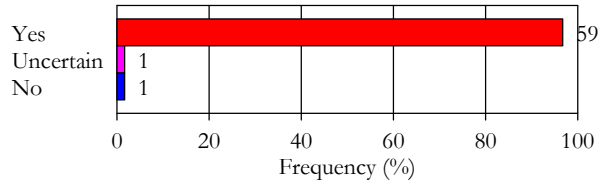
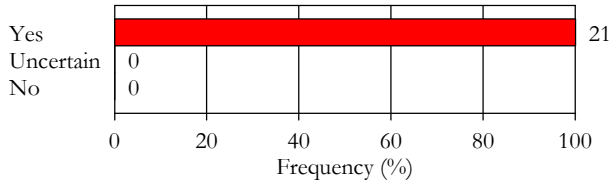
	May 15, 2006	June 8, 2007
Main Group Mean		
1. How would you rate the registration process?	3.68	3.70
2. How would you rate the quality of the speakers?	3.75	3.62
3. How would you rate the selection of topics?	-	3.20
4. How would you rate the quality of the breakout groups?	3.79	3.33
5. How would you rate the quality of the exhibits?	3.76	3.58
6. How would you rate the quality of the facility (food and facility)?	3.29	3.66
7. How would you rate the overall quality of this Summit?	3.76	3.52
Whole Group	3.67	3.52

May 15, 2006

June 8, 2007

8. Based on your experience so far, would you attend a similar event next year?

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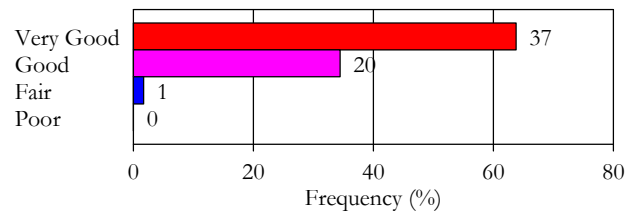
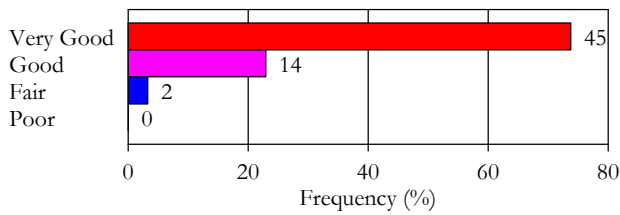
By Question Specifics

June 8, 2007

Main Group

1. How would you rate the registration process?

2. How would you rate the quality of the speakers?

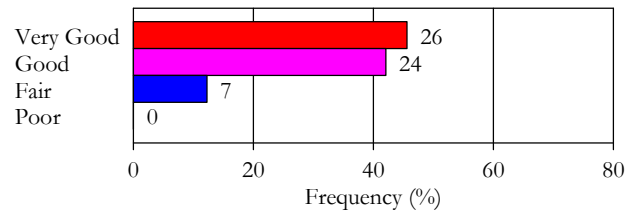
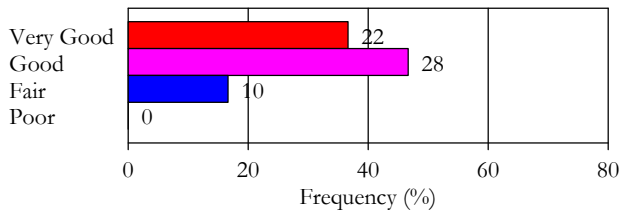


June 8, 2007

Main Group

3. How would you rate the selection of topics?

4. How would you rate the quality of the breakout groups?

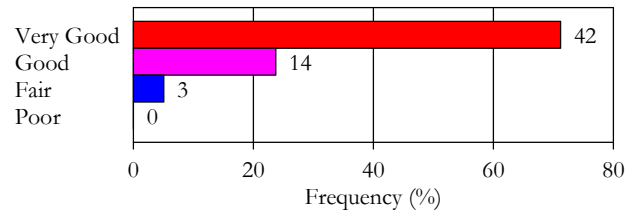
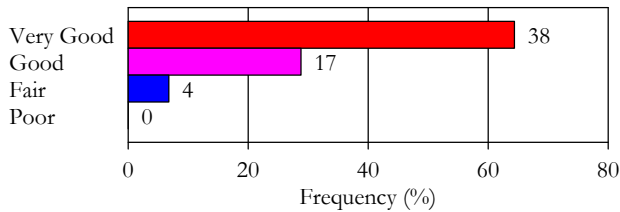


June 8, 2007

Main Group

5. How would you rate the quality of the exhibits?

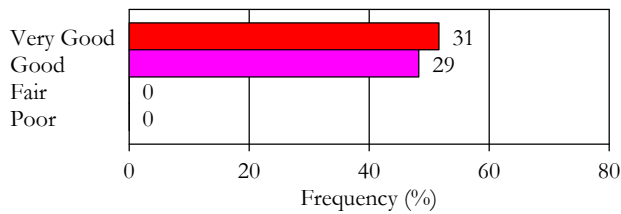
6. How would you rate the quality of the facility (food and facility)?



June 8, 2007

Main Group

7. How would you rate the overall quality of this Summit?



Participant Comments

Comments:

- More emphasis on clinical quality vs. financials.
- People were excellent, but had problems with internet registration.
- Need more appetizers at reception.
- Not enough seating.
- Not enough seating.
- Not enough seating.
- Too academic.
- I like the setup; can see speakers and eat. I did not like the timing of the event.
- I need a receipt for payment. Good geography and average food.
- Need more networking time.
- Didn't have a badge.
- I left a voice mail, but it did not register. They should have a label machine. It was hard to hear with other events happening.
- Night was awesome! More details, especially more AHA; too broad. Vendors were great, but need more attendants that are decision makers.
- Registration staff was very attentive.
- Good sessions, but information was already known.
- Needs one speaker per topic and assign more spread on topics.
- Online registration was great. The speaker last night was very good, but all others were not.
- Too much talking disturbing the speakers, possible room management.
- Wish people stayed longer.
- I like pasta.
- HCHPS more local topics, less national topics.
- The speakers were fantastic and very relevant. The vendor fair provided opportunities for making new contacts, and the logistics were flawless.